

	2010/2011	2011/2012	2012/2013	2013/2014	2014/2015
	£, Number, days or %	£, Number, days or %	£, Number, days or %	£, Number, days or %	£, Number, days or %
PCNs issued:					
On-street PCNs	35,245	41,690	39,575	34,643	31,966
Stationary CCTV PCNs	21,609	18,320	6,469	21,907	18,806
Moving Traffic PCNs	3,463	14,399	17,461	4,508	4,669
Vehicle drove away/prevented from serving	2,055	2,342	1,511	1,213	1,196
Total (excludes void/unissued PCNs):	62,372	73,847	65,016	62,271	56,637
Top 5 contraventions:					
Contravention 1	Loading ban - 23,779	Loading ban - 20,249	Loading ban - 20,343	Loading ban - 26,229	Loading ban - 21,174
Contravention 2	Yellow lines - 11,348	Yellow lines - 13,040	No-entry sign - 14,162	Yellow lines - 11,784	Yellow lines - 10,466
Contravention 3	Footway parking - 4,775	No-entry sign - 10,548	Yellow lines - 11,965	Suspended Bay - 3,988	Footway parking - 3,687
Contravention 4	Paid time expired - 3,706	Footway parking - 4,118	Suspended bay - 4,138	Footway Parking - 3,673	Suspended Bay - 3,168
Contravention 5	Pedestrian crossing - 3,365	Suspended bay - 3,940	Paid time expired - 2,933	Wrong class of vehicle - 3,581	No-entry sign - 2,422
Top 5 streets for PCNs.					
Street 1	OLD BROAD STREET - £218,300	OLD BROAD STREET - £840,633	OLD BROAD STREET - £973,730	OLD BROAD STREET - £420,524	OLD BROAD STREET - £283,015
Street 2	FINSBURY CIRCUS - £122,980	FINSBURY CIRCUS - £201,860	FINSBURY CIRCUS - £159,510	LOMBARD STREET - £130,720	OLD BAILEY - £94,000
Street 3	WEST SMITHFIELD - £95,280	CORNHILL - £124,030	ROPEMAKER STREET - £104,802	GRESHAM STREET - £113,191	CANNON STREET - £88,855
Street 4	LIVERPOOL STREET - £89,339	CANNON STREET - £119,005	CORNHILL - £89,194	WEST SMITHFIELD - £107,357	FINSBURY CIRCUS - £87,425
Street 5	GRESHAM STREET - £54,320	WEST SMITHFIELD - £91,280	WEST SMITHFIELD - £65,171	FLEET STREET - £104,104	CORNHILL - £84,760
Clamp/Removals					
Clamps	0	1	0	0	0
Removals/Relocations	373	363	368	293	32
Totals:	373	364	368	293	32
Night-time Economy PCNs					
On-Street - 10pm to 6am	1327	2116	2369	1977	1325
CCTV - 7pm to 11pm	1287	1276	924	1261	1095
Total (includes void/unissued PCNs):	2,614	3,392	3,293	3,238	2,420
Recovery Rate					
	81%	81%	81%	84%	85%
No. of Letters in response to initial PCN					
Letter response times	19 days	12 days	6 days	5 days	5 days
% of PCNs resulting in letter or email	26%	40%	40%	45%	50%
No. of Formal Appeals to Tribunal					
Appeal success rate for contested appeals	0%	15%	20%	65%	63%
Appeals not contested	1,521	1,700	534	582	190
% of PCNs resulting in formal appeal	3%	3%	2%	2%	1%
Cancellations and Write Offs					
% of PCNs resulting in cancellation/write off	16%	15%	17%	10%	12%
Payments for PCN received					
Payment received for TfL enforcement	(£46,052)	(£34,799)	(£35,777)	(£34,858)	(£36,388)
Enforcement expenditure	£3,665,518	£3,730,064	£4,109,629	£2,379,816	£2,245,635
Net Enforcement Expenditure (Income)	£299,900	(£821,021)	(£142,503)	(£905,234)	(£1,164,448)
Parking Payments by type:					
Web	42%	46%	46%	50%	57%
Phone	34%	31%	33%	29%	24%
Post	24%	23%	21%	11%	19%
Parking Payments by stage:					
PCN/NTO stage (first stage)	91.23%	95.47%	95.17%	94.47%	96.62%
Charge Certificate (increased charge stage)	8.12%	4.44%	4.38%	4.25%	3.38%
Order for recovery (debt reg. stage)	0.49%	0.06%	0.31%	0.76%	0.00%
Warrant (bailiff stage)	0.17%	0.03%	0.15%	0.52%	0.00%